

TERMS AND CONDITIONS

Ex-Works



Acceptance of Purchase Orders:

The following Terms and conditions apply to equipment listed in the Price List. Any Purchase Order received and acknowledged in writing by Dante Security, shall be construed as acceptance of, and is expressly limited to the terms and conditions set forth herein. No additional representation, oral or in writing, including any provided by quotation except as acknowledged in writing by Dante Security shall be binding on Dante Security.

Payment Terms:

Customers may establish open credit accounts of Net 30 days or as per agreement. To establish an open credit account, an application with the following information must be submitted to Dante Security's financial department at accounting@dantesecurity.net - three (3) Supplier References, one (1) Banking Reference, a Financial Statement (if applicable), company contact information including names, telephone numbers and emails of CEO, Vice President of Sales and Finance person responsible for Accounts Payables. International Customer Orders shall be accepted only on pre-payment basis as bank wire transfers before shipment, unless otherwise stated on Proforma Invoice. Customer agrees to pay, without offset, all invoiced amounts, within Net 30 days or longer terms such as 45 and 60 days, based on Final Invoice dated at time of delivery of goods. Payments shall be in US\$ currency.

Delivery of Goods:

Customers shall provide Freight Forwarder or Carrier account number information on all Purchase Orders and be responsible for Shipping and Insurance charges. Dante Security shall deem invalid any Customer Purchase Orders missing Shipping instructions and Freight Carrier account to be charged. **All shipments from Dante Security shall be made EXW and Dante will have delivered the goods when placed at buyer's Carrier's collection vehicle.** Carrier shall receive goods in new condition. Liability for any damage, loss or any other expense incurred through shipping shall be transferred unto the purchaser upon delivery of goods to carrier by Dante Security at the designated Ex-Works point of shipment. Any claims for damages and shortages by Customer must be made to Freight Carrier and

noted on freight invoice. Dante Security shall not be held responsible for any prohibition, failure, interruption or delay of delivery due to work stoppage or labor dispute by freight carrier, priorities granted by request any government body, war, riot, act of God or any event beyond the direct control of Dante Security. If any of these events listed should occur, Dante Security reserves the right to cancel in whole or in part delivery of product. In no event shall Dante Security be held responsible for any consequential damages, losses incurred, or claims resulting from failure or delay in delivery.

Pricing:

Prices are Ex-Works point of shipment provided in Dante Security Quotations and Sales Order acknowledgments. All prices are subject to change without notice. Dante Security is not responsible for any typographical errors or misprint.

Change or Cancelled Orders:

A buyer may cancel or change an order only with written consent by an officer of Dante Security. In no event shall change or cancellation occur for any order or portion thereof already manufactured or in the process of manufacture except upon terms accepted and agreed to in writing by Dante Security and which shall indemnify Dante Security against all losses resulting from such cancellation or change. Dante Security reserves the right to improve its products at any time without liability to make equivalent changes to product versions previously manufactured.

Return for Repair or Credit:

In order to return any items for repair or credit, buyer must receive a dated Return Materials Authorization form (RMA #), assigned by Dante Security Customer Service department. Please contact RMA@dantesecurity.net. Returns must be shipped prepaid, fully insured, door to door service and clearly identified with RMA on package exterior or it will not be accepted. Dante Security reserves the right to apply repair charges to any products that have been dismantled or modified by anyone other than an Authorized Dante Security engineer. A 20% restocking fee shall apply to any products returned for credit. If upon inspection by Dante Security, products are deemed in new condition, a Credit Memo shall be issued, that may be used for future purchases.